#### Precepting with a Purpose: Strategies for Preceptor Success

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#### **IMPORTANT!!**





- The only dumb question is the one you don't ask!
- I am NOT angry all the time ... I suffer from RBF
  - RESTING BEARD FACE



### "There's more than one way to skin a cat...." - Doug York

"Necessity is the mother of invention." - Plato



#### **Conversational Items**

- Who are preceptors and why do we have to train them?
- What are some best practices in delivering training?
- How can we support our preceptors and encourage them to do more?
- MOST IMPORTANT: Collaborate on best practices for precepting success.











## Why do we need to "train" preceptors?





#### Who is a "Preceptor"?

- Teacher
- Instructor
- Mentor
- PARENT

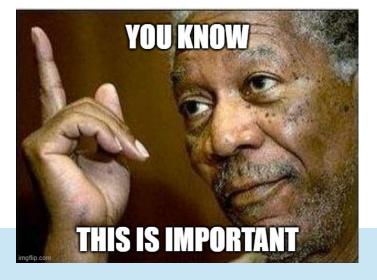


# Preceptors can make or break a student's educational experience.



#### **Important Terms (2023)**

- Clinical Liaison
- Clinical Preceptor
- Field Experience
- Field Preceptor
- Capstone Field Preceptor





#### Field Experience

- Planned, scheduled, educational student time spent on an EMS unit, which may include observation and skill development, but does not include the capstone field internship. Field experience can begin early in the program or scheduled at the conclusion of the clinical phase at the discretion of the program.
  - Rotations on an ALS unit that provides "exposure."
  - Can be oriented using the same methodology as Clinical Liaisons
  - Each AGENCY must have an identified liaison.
  - The liaison is charged with orienting other personnel who interact with students.



# Field Experience rote trons are required in the CAAHEP Sandards.



#### **Capstone Internship**

• Provides an opportunity for students to assess and manage patients in the prehospital environment in the role of team leader. The capstone field internship must occur after all core didactic, laboratory, and clinical

experiences are completed.





## What do the STANDARDS say? (2023)

#### **Standard III.B.1.a. Program Director Responsibilities**

The program director must be responsible for all aspects of the program, including, but not limited to

- 1) Administration, organization, and supervision of the program,
- 2) Continuous quality review and improvement of the educational program;
- 3) Academic oversight, including curriculum planning and development; and
- 4) Orientation/training and supervision of clinical and capstone field internship preceptors.



#### Clinical/Field Experience vs. Capstone

- Clinical/Field Preceptors (or liaison) are oriented:
  - Familiar with paperwork
  - Familiar with goals
  - Contact info for emergencies
- Capstone Field Internship Preceptors are trained:
  - Curriculum:
    - Goals/objectives
    - Measurement of learning
    - Remediation as necessary





# Capstone students CANNOT be placed with preceptors who have not been <u>trained!!</u>



# The CAAHEP Standards dictate the requirements to be a capstone preceptor.



#### **Preceptor Requirements**

- Field Experience
  - Paramedic certified.
  - No QA/QI issues.
  - Willingness to guide students
- Capstone Field Internship
  - Paramedic x 2-3 years
  - Instructor training
  - Field training officer



#### What are your requirements?



#### **Contents of Training**



MINIMUM COMPETENCIES, SKILLS, AND BEHAVIORS



EVALUATION TOOLS USED BY THE PROGRAM



CRITERIA OF EVALUATION FOR GRADING STUDENTS



CONTACT INFORMATION FOR THE PROGRAM



PROGRAM'S DEFINITION OF A TEAM LEAD.



PROGRAM'S REQUIRED MINIMUM NUMBER OF TEAM LEADS.



COACHING AND MENTORING TECHNIQUES.



#### **Mode of delivery**

- Written documents (i.e. preceptor manual)
- Formal course
- PowerPoint presentation
- Video
- Online course
- Commercially available product \*\*\*
  - Must add program-specific information



#### **CoAEMSP - Definition of a Team Lead**

A definition of a team lead is found in the CoAEMSP Interpretations of the CAAHEP 2023 *Standards and Guidelines*:

The student has successfully led the team if they have conducted a comprehensive assessment (not necessarily performed the entire interview or physical exam, but rather were in charge of the assessment), and formulated and implemented a treatment plan for the patient. This means that most (if not all) of the decisions were made by the student, especially formulating a field impression, directing the treatment, determining patient acuity, and disposition and packaging/moving the patient (if applicable). Minimal to no prompting was needed by the preceptor. No action was initiated/performed that endangered the physical or psychological safety of the patient, bystanders, other responders, or crew.



### XYZ Paramedic Program – Definition of a Team Lead

#### INTERNSHIP TEAM LEAD DESIGNATION

All paramedic students are required to obtain a minimum of 50 team lead experiences to satisfy programmatic requirements. A student is considered the team leader of a call under the following circumstances:

- 1. The student leads and directs all patient care activity from the beginning of the call to the end of the call.
- 2. The preceptor deems that the leadership ability, patient care rendered, and overall actions demonstrated those of a competent provider.
- 3. If the above are met, the student designates the call as a "team lead" in EMCE and the preceptor approves the submission.



Non-transports car count as capstone teads.

Programs can are mon-transporting agency for apsione field internship.



Interfacility are corts can count as can leads.



#### **Assessing Preceptor Effectiveness**





# The most effective way to support preceptors is through communicate and feedback.



#### **Evaluations**

- Each rotation, students must have the opportunity to evaluate
  - The site
  - The preceptor
  - Themselves



#### What do you do with this data?



#### Feedback is Important

- Quality Improvement
- Allows the preceptor to input ideas to enhance student learning
- May use feedback/survey results on annual performance evaluations

#### Do you review survey results with your Medical Director and Advisory Committee??



### Don't forget.... Document, Document

- Program needs to be able to demonstrate training completion by each capstone preceptor!
  - Dated/signed rosters
  - Electronic logs
  - Signed acknowledgement
  - Emails (tedious)
- Praise
- Concerns
- Evaluations



#### **Summary**

- Programs must ORIENT field preceptors.
- Programs must TRAIN capstone preceptors.
- The content of the orientation/training is ultimately up to the program.
- Commercially available products DO NOT meet all the needed topics.
- ASK FOR HELP if you need ideas to improve your process!





