



Survey of Program Directors – Comparing 2024 & 2026 Data

Paramedic Program Directors (PDs) strongly support accreditation and value CoAEMSP resources, but they want improvements in information architecture and clarity. The planned Accreditation Management System is designed to address many of these challenges.

Improvements (2024 → 2026)	Persistent Structural Challenges
<ul style="list-style-type: none"> • Higher confidence in access to information • Greater PD engagement • Accreditation process established and reliable • Fewer overt complaints about tone 	<ul style="list-style-type: none"> • Information overload • Navigation complexity • Lack of centralized checklist/timeline • Need for examples and templates • Version control issues

Key Themes

Support for accreditation is very strong. Top cited benefits:

- Ensuring high-quality education
- Confidence students meet national standards
- Continuous quality improvement
- Producing a well-prepared EMS workforce

Program directors say they have sufficient information. Only 3% reported insufficient information. The biggest challenge is not access to information — it is navigation.

PDs highly involved in accreditation. PDs “very involved” increased from 87.5% to 96.3%.

The field is experienced but still seeks structure. Even long-accredited programs want a clearer operational roadmap.

New PD onboarding is a systemic vulnerability. Comments highlight difficulty inheriting files, missing prior documentation, lack of searchable archive and succession infrastructure.

Peer networking is one of the most valuable professional resources. CoAEMSP webinars and ACCREDITCON are highly valued.